

PRELIMINARY.

ESTUHOME is a Female Student Residence that opens its doors for the summer period during the months of July and August, admitting male residents in this period.

1. RESERVATION OF PLACE AND DEPOSIT. AMOUNTS

1.1 For the reserve of place will be paid 100 euros at the time of formalizing the registration as a deposit to respond to the possible damages or responsibilities that the resident may incur. The loss of the keys has a penalty of 50 euros, and the loss of the keys to the safe has a penalty of 80 euros.

1.2 The deposit will be returned at the end of the contracted period of residence, provided that no damage has been caused to the facilities, furniture, appliances or any other element that is part of the Residence.

If the resident cancels his contract for any reason, within 60 days of his arrival, Estuhome will keep the 100 euros deposit as cancellation fees.

For the return of the deposit, it will be necessary for the resident student to return the keys to the room and safe that were given to her when formalizing the registration. If you do not do so, the amount of the expenses that the Residence could cause the lack of return of the keys will be deducted from the deposit.

The resident who was expelled from the Residence for a serious misconduct will not be entitled to the return of the deposit that will remain in the possession of it as a penal clause.

1.3 Once the reservation is accepted by ESTUHOME, the student must send the following documentation:

- Proof of bank deposit of the deposit.
- Photocopy of the STUDENT's ID or passport and, if they are minors, of the person with parental authority.
- Contract signed in all its pages by the student and, in case of being a minor, by whoever holds parental authority.
- Photocopy of the Social Security card or medical insurance that protects the student's health care.

The above documents may be sent by email in which case they must provide the originals on the day of your entry into the Residence.

2. PAYMENT, BONUSES AND CANCELLATIONS.

2.1 The payment of the amount of each of the monthly payments will be made in the first five days by direct debit in the current account:

Estuhome s.l.
EN 1201280075540100034086
BKBKESMMXXX

2.2 The rates for summer 2023 are as follows:

ROOM	Daily Rate	Weekly Rate	Monthly Fee
Standard Single	47 €	290 €	750 €
Superior Single	55 €	335 €	850 €
Double (per person)	39 €	240 €	690 €

****10 % VAT INCLUDED****

3. RULES OF COEXISTENCE

3.1 Resident students must behave, always in accordance with the rules of good coexistence, education, respect and courtesy with respect to the rest of the residents and staff of the Residence.

3.2 The entrances and exits of the residence, as well as the permanence in its common areas, will be carried out with the greatest possible silence to respect the rest of the residents.

3.3 Outside the rooms, residents must dress correctly and suitably groomed, not allowing them to stay in underwear, swimsuits, or similar garments.

3.3 Each resident in his room will refrain from producing noise that could disturb the rest of the residents, not being allowed the use with speaker of radio, television or any other electronic devices, and there must be the maximum silence from 23:00 hours until 9:00 hours the next day.

3.4 The consumption of alcoholic beverages outside of responsible consumption, tobacco and drugs is not allowed in the rooms and bathrooms or in the common areas of the Residence. You can only smoke on the solarium terrace in the place enabled for this purpose, taking care of the smoker or his guests not to cause damage to the facilities.

3.5 It is not allowed in the Residencia that the residents are in a state of drunkenness or affected by the consumption of drugs, narcotics or similar. Failure to comply will be considered serious misconduct.

3.6 The use of physical or psychological violence against other residents or employees of the Residence shall be considered serious misconduct.

3.7 Any type of action that could be considered hazing is strictly prohibited, being considered a serious offense that will mean the immediate expulsion of the author from the Residence.

3.8 In the study room it is not allowed to speak or make noise or maintain attitudes that could be a nuisance to the rest of the residents or a contempt for their dignity.

3.9 Within normal limits, you can talk and emit noise in the dining room on the sixth floor, on the solarium terrace and in the TV lounge located on the fifth floor.

3.10 It is forbidden to go up to lunch or dinner outside dining hours.

3.11 It is strictly forbidden to eat on the fifth-floor food and prepared meals that are dirty and leave smells (pizza, hamburgers, Chinese food, etc.). Whoever wants to eat those foods ordered or bought outside the residence, will have to do so on the sixth floor.

Each resident must take care of their excess cardboard garbage as well as that generated by the prepared meals and lower them to the specific container (boxes of Amazon, prepared food waste, etc.). Our employees cannot do the proper recycling, and we consider that there is very little effort that each one can make.

Failure to comply with this rule will result in expulsion from residence for a period of 3 days.

4. USE OF ROOMS AND GUESTS

4.1 It is not allowed that the rooms are used by people other than the resident who has it awarded. If a resident would like to invite someone to sleep, she should consult the Residence Administration about the availability of free rooms.

We also have extra beds for € 25. These prices include VAT.

If the guest would like to make use of the lunch or dinner service, it will have a cost of 10 euros per service (VAT included).

For the use of these services by the invited persons it will be necessary to notify the person in charge of the kitchen at least 24 hours in advance.

4.2 Residents may not duplicate the keys given to them or provide them to third parties. If it does so, it will be considered serious misconduct.

4.3 Nails or any other element that could damage the walls, furniture, doors and other furniture of the rooms may not be placed.

4.4 Residents may not be used for heating because of the danger they may pose.

4.5 Residents may have TV, radio and electronic equipment available in their rooms of your property. The Residence will provide the corresponding access to the internet network by means of WIFI. They will not be able to carry out illegal downloads of the contents of the network.

4.6 No resident may remain in the room of another resident without the express permission of that resident.

4.7 Care shall be taken not to introduce or throw objects into the sinks of the toilets in the bathroom that are likely to cause traffic jams.

4.8 It is forbidden to keep any type of animal, domestic or wild, in the rooms or in any of the common areas of the Residence.

4.9 It is not allowed to light candles, incense or the use of any other system for the combustion of substances or perfumes.

4.10 Rooms and bathrooms must be kept in a good state of order to facilitate their cleanliness.

If the resident has his door closed with the "forbidden to pass" when the cleaner goes to his room, his room will not be cleaned.

Once a week, the resident will be given a set of clean sheets and towels, and his bag of dirty clothes and used sheets will be picked up.

4.11 The maximum capacity of the solarium terrace is 30 people, so the residents will refrain from inviting friends to it if this capacity is exceeded.

You will not be able to organize parties or make excessive noise.

The library will be for the exclusive use of the residents. The presence of guests will not be allowed in it.

4.12 Guests of the residents may not sit at the table during mealtimes unless they have previously contracted the dining services.

5. DINING ROOM

5.1 Residents who suffer from any type of allergy or food intolerance must communicate it in writing when they make the confirmation of the place, specifying the foods they cannot consume.

5.2 In order to facilitate the operation of the kitchen and the dining service, the residents shall deliver weekly to the person in charge of the kitchen the hours in which they are expected to arrive at the dining room.

5.3 The Residence will pass with a weekly periodicity a survey to know the tastes personal of the residents to adapt the menu to them.

5.4 In the event that a resident, punctually, could not attend the dining room, the corresponding picnic will be provided if he requests it 24 hours in advance.

5.5 The hours of the dining room are immovable and are indicated on the posters of the room.

- Breakfast from 7.00 to 10.00
- Meals of 13.30 to 15.30
- Dinners from 20.00 to 21.30

In no case can the resident go up to the dining room outside these hours.

5.6 On Saturday nights, Sundays and holidays, residents will have to organize their lunches and dinners. The Estuhome residence is committed to providing different menus that they can heat in the microwave.

The residents will then have to leave their dirty plates and cutlery in the place provided for it and leave the table ordered nothing and clean for their companions.

6. COFFEE ROOM AND FRIDGE

6.1 On the fifth floor there is a coffee maker and a tekel for use by all residents, who must provide themselves with the capsules they deem appropriate.

6.2 There is also a fridge available to all residents that can only be used to cool soft drinks.

7. LAUNDRY SERVICE

7.1 To facilitate the laundry service, residents must mark each one of the garments of which they request their cleaning and washing.

7.2 A distinction shall be made between light and dark clothing. If the garment is delicate, the governess must be notified.

7.3 The Residence is not responsible for the disappearance or deterioration of clothing after washing.

7.4 If a resident makes improper use of the bedding set, towels, and duvets of Estuhome, and leaves them with stains impossible to remove (makeup stains, shoe cleaning, nail polish, etc.), you must bear the costs of dry cleaning.

7.5 The laundry services of the Estuhome residence in summer include one washing machine per resident per week. If any resident needs to put more washing machines, they will have to pay 12 euros for each laundry.

7.6 Each week of accommodation, includes a change of sheets and towels.

8. DISCIPLINARY REGIME AND RESPONSIBILITY OF ESTUHOME

8.1 In the event that any act is committed that by this regulation is qualified as Seriously, the Residence will have the right to opt for the termination of the accommodation contract.

In this case, within three days of the decision being made, the offender must vacate the room. It will proceed in the same way if an action will be carried out that according to the legislation could suppose the commission of a criminal act.

8.2 It shall be comparable to a serious infringement where a resident has received three reprimands for breaches that are not classified as serious in these Regulations.

Once the three warnings have been made, the Residence Management will proceed in the manner indicated in the previous point.

8.3 The Residence Management reserves the right to communicate to the parents or other persons on whom the residents depend, any behavior or attitude that they observe and that could be dangerous or harmful to the interested party or to any of the companions.

8.4 In any case, ESTUHOME is not responsible for the personal or material damages that residents may suffer due to the action of another or resident, being the only one who must respond to the damages that would have caused.

9. AMENDMENT OF THE REGULATION

9.1 The Residence reserves the right to modify these regulations. Any modification that is carried out will be brought to the attention of the residents for compliance.

Residents will have a period of three days from the communication of the changes to opt terminate the accommodation contract. Once this period has elapsed, it cannot be resolved for this reason.

9.2 Residents may make suggestions to the Residence to introduce the modifications they deem appropriate and that are aimed at improving coexistence and the provision of services.

10. DATA PROTECTION

10.1 Residents and other contracting parties are informed that their personal data contained in the registration documents and accommodation contract will be incorporated into a computerized file owned by ESTUHOME. The data will be processed by this company for the purposes of contracting and for the commercial promotion of the services they provide, considering that signing the accommodation contract implies consent to carry out such treatment.

10.2 Residents know and agree to be recorded by the video surveillance cameras that Estuhome has in the common rooms.

10.3 The resident and other contracting parties are also informed of the possibility of exercising the rights of access, rectification, cancellation, and / or opposition, in relation to their personal data, which they must carry out in the email info@estuhome.com.

Estuhome S.L, is not responsible for the care and surveillance of minors during their stay in the residence, being obliged to comply with the provisions of the Internal Regulations of the same.